

VARIABLE ANNUITIES

**CONTACT INFORMATION:** 

Pacific Life Insurance Company P.O. Box 2378 Omaha, NE 68103-2378

**CONTACT INFORMATION (for New York only):** 

Clients & Financial Professionals: (800) 748-6907

Pacific Life & Annuity Company P.O. Box 2829 Omaha, NE 68103-2829

Fax: (800) 586-0096

Email: AnnuityService@PacificLife.com

Web Site: www.PacificLife.com Online Upload: Log in to

annuities.myaccount.pacificlife.com (Clients), annuities.pacificlife.com (Financial Professionals), or ria.pacificlife.com (RIA)

**ALL OVERNIGHT DELIVERIES:** Pacific Life Insurance Company

6750 Mercy Rd Omaha, NE 68106

Clients: (800) 722-4448

Financial Professionals: (800) 722-2333

Fax: (888) 837-8172 RIAs: (833) 953-1863

Use this form to request a one-time withdrawal from your annuity contract or to establish or modify a preauthorized withdrawal.

These transactions may also be available for processing on the Pacific Life website. Please visit www.PacificLife.com for additional details. Do not use this form for 1035 exchanges. To start an automated required minimum distribution (RMD) program, contact Pacific Life Customer Service. Review the prospectus before submitting a withdrawal request. All pages of this form must be returned.

All requests must be received in good order before market close of the New York Stock Exchange to be processed the same business day. Standard

marke	et close is 4pm Eastern, Monday through F	Friday. This excludes certain ho	olidays where the market may b	e closed or closes early.
1	GENERAL INFORMATION If contract is			
	Owner First Name	Owner Middle Name	Owner Last Name	Annuity Contract Number
	Joint Owner First Name	Joint Owner Middle Name	Joint Owner Last Name	Daytime Telephone Number
	Trust/Entity Name		<u> </u>	
2	ONE-TIME WITHDRAWAL Refer to your To establish the Income Commencemer this form or the Withdrawal Request for Choose one of the following options:  A.  Withdraw \$  B.  Withdraw the maximum amount without incurring withdrawal characters.  C.  Full surrender of contract	t Date for a GMWB rider unde Pacific Protective Growth & Pa Overnight Delivery (f Note: If the address o	r the RILA product Pacific Prote cific Index Income with a Witho or one-time withdrawals only) n file is a P.O. box, please prov	ective Growth, complete Section 7 of frawal Benefit Rider form.  ide a physical address in Section 9.  andling expenses from my contract for
3	PREAUTHORIZED WITHDRAWALS Remake below replace any previous preautamount is allowed. If you have a Pacific Customer Service for further instructions withholding, complete Section 4. If you wrider, complete the Withdrawal Request RILA product Pacific Protective Growth, Index Income with a Withdrawal Benefit A. Withdrawal Options	thorized withdrawal instructions. Portfolios contract and you are . GIOs are not available as so want to set up preauthorized with for GMWB Riders form. To est complete Section 7 of this forn	s you have given us. If box 3E invested in guaranteed interes urce accounts for preauthorized thdrawals under a Guaranteed ablish the Income Commencen	s selected, only a dollar withdrawal t options (GIOs), contact Pacific Life I withdrawals. To avoid default tax Minimum Withdrawal Benefit (GMWB) nent Date for a GMWB rider under the
	Dollar Amount: Withdraw \$ _	each freque	ncy period selected below.	
	Annual Percentage: Withdrav	v% of contract val	ue annually, divided by the fred	uency period selected below.
	B. Frequency If none selected, freq	uency will be monthly. Mor	nthly Quarterly	Semiannually Annually
	C. Start DateMM DD YY  Start the program ASAP		an application or if received afted date in the month following rece	er the requested start date, start date sipt of the request

Pacific Life refers to Pacific Life Insurance Company (Newport Beach, CA) and its affiliates, including Pacific Life & Annuity Company, Pacific Life Insurance Company is the issuer in all states except New York. Pacific Life & Annuity Company is the issuer in New York.

Please return this page





**Annuity Contract Number** 

**VARIABLE ANNUITIES** 

3	PREAUTHORIZED WITHDRAWALS (continued)			
	of the source funds is less that		hdrawals will be when the remaining balance amount requested.	÷
	E. 72(t)/72(q) Payments  Check box if preauthorized withdrawal is establishing or continuin IRC72(t) or 72(q) not calculated by Pacific Life. If you elect 72(t) or and your source funds depleting (causing your payments to cease withdrawals to a retroactive 10% additional tax and may occur if a contract are made or 72(t)/72(q) withdrawals are increased, decrea rollover of the contract, an exchange of an annuity providing the distribution rules. You are fully responsible for all resulting tax con	or 72(q) payment e). Modifications additional purcha eased, or stoppe payments, or a	s, you bear the risk of any modification mad may subject the series of 72(t) or 72(q) se payments to or withdrawals from the d. Exceptions continue to apply in the case n annuity that satisfies the required minimur	of n
4	INCOME TAX WITHHOLDING – To avoid default tax withholding, complete	e this section.		
	<b>Federal Income Tax Withholding:</b> For Non-Qualified and IRA contracts, we we will withhold 20% where you take receipt of funds and 10% for substantially custodial-owned contract, taxes cannot be withheld.) or you can elect to not he than 10%, you must submit the current year version IRS Form W-4R with this website at <a href="https://www.irs.gov">www.irs.gov</a> or Pacific Life's website at <a href="https://www.PacificLife.com">www.PacificLife.com</a> . If a W requested, or no election is made below, the withdrawal will be processed with	y equal period pa ave us withhold request. You ca /-4R is not subm	ayments. If you have a 401a, 401k, Keogh o taxes. To withhold a federal amount other n obtain a Form W-4R by visiting the IRS itted, less than 10% federal election is	
	I elect the following for Federal Withholding: $\ \square$ Do not withhold $\ \square$	Withhold defa	ult	
	<b>State Income Tax Withholding:</b> Pacific Life is required to withhold at the min residence. Some states may require you to use specific state forms. For these withhold in accordance with state default withholding rules. A State Tax Withhwww.mypacificlifeannuity.com/statetax.	states, if you do	not use the proper form we may have to	
	Please consult with your tax advisor or visit your state government website to o	letermine what r	nay be required in your situation.	
	I elect the following for State Withholding: $\ \square$ Do not withhold $\ \square$	Withhold defa	ult 🔲 Withhold%	
5	<b>CHECK AMOUNT</b> (not applicable for full surrenders) If not specified or the withdramount will be processed.	lrawal amount is	a percentage, a withdrawal for the gross	
	☐ Gross Applicable charges, taxes, and any adjustments will be deducted for Net Applicable charges, taxes, and any adjustments will be added to the opercentage withdrawals).			
6	SOURCE (not applicable for full surrenders)  If you want the withdrawal taken from specific investment options, write the na also indicate the amount to be withdrawn from the investment option(s) as eith sure that percentages total 100% and dollar amounts total the entire withdraw withdrawals. To have the withdrawal taken proportionately from all of your investment of the proposition of the	ner a whole perc al. A GIO canno estment options,	entage or dollar amount (but not both). Mak t be the source account for preauthorized leave this section blank.	
	Please refer to the prospectus for a complete list of all available investment op- contract. For additional investment options, attach a separate sheet signed an below.			
	Source Fund 1	Amount 1 _		
	Source Fund 2	Amount 2 _		
	Source Fund 3	Amount 3 _		
	Source Fund 4	Amount 4_		
	Source Fund 5	Amount 5 _		
			Total	
			Must equal 100% or the total amount of requested withdrawal.	





**VARIABLE ANNUITIES** 

Annuity Contract Number \_

7	FOR CONTRACTS WITH INCOME GUARD RIDER ONLY: EARLY WITHDRAWAL Complete this section only if you have the Income Guard Rider on your contract. Early Withdrawals are withdrawals that are taken prior to the Income Commencement Date (including RMDs). Early Withdrawals cause a recalculation of the Protected Payment Base (PPB) and do not stop the Deferral Credits added to the Withdrawal Percentage. If this section is left blank and you have not already established your Preliminary Income Commencement Date, your Preliminary Income Commencement Date will be deferred until future instructions are provided in good order. If your Income Commencement date has not been established and you are electing to take an Early Withdrawal, please select one of the following options regarding your Preliminary Income Commencement Date:  Defer my Preliminary Income Commencement Date until I provide future instructions.
	Establish my Preliminary Income Commencement Date as soon as I am eligible.
	<ul> <li>Income Guard - The Eligible Lifetime Withdrawal Date is the date the Designated Life (for Joint Life this is based on the youngest Designated Life) attains age 59.5.</li> </ul>
•	If my eligibility date has already passed, establish my Preliminary Income Commencement Date as of the distribution indicated on this form.
	Establish my Preliminary Income Commencement Date as of the date all Deferral Credits have been added to the Withdrawal Percentage. A Deferral Credit is added to the Withdrawal Percentage on the Contract Anniversary each year during the Deferral Credit Period stated in my Rider starting from the Rider Effective Date if the Income Commencement Date has not occurred. For Income Guard, if I have not reached the Eligible Lifetime Withdrawal Date at the time of the final Deferral Credit then my Preliminary Income Commencement Date will default to my Eligible Lifetime Withdrawal Date.
•	Lunderstand that the first withdrawal taken on or after the Preliminary Income Commencement Date establishes the Income Commencement
•	Date. I understand that by establishing my Income Commencement Date, any remaining Deferral Credits (if applicable) will stop, and my withdrawal percentage is locked in.
•	I understand that no changes to the Designated Lives and/or rider option (Single vs. Joint) are allowed once my Income Commencement Date begins.
•	If changes to the Designated Life and/or rider option are made after this form is submitted, then the election above is no longer valid and new instructions must be provided.
8	DISABILITY/CHRONICALLY ILL CERTIFICATION Complete this section only if you are a disabled or chronically ill beneficiary.  You are considered disabled if you can furnish proof that you cannot do any substantial gainful activity because of your physical or mental condition. A physician must determine that your condition can be expected to result in death or to be of long, continued, and indefinite duration. You must also provide a signed Pacific Life <i>Disability/Chronical Illness Certification</i> form. It is your responsibility to notify Pacific Life in the event that your condition no longer meets the definition of disabled according to IRC section 72(m)(7).  □ Check this box if the distribution(s) requested by this firm is/are because of your disability and you have included a Pacific Life <i>Disability/Chronical Illness Certification</i> form, which has been signed by a physician.  You are considered chronically ill if you an furnish proof that you are unable to perform, without substantial assistance from another individual, at least two daily living activities (eating, toileting, transferring, bathing, dressing, and continence) for at least 90 days due to a loss of functional capacity or require substantial supervision to protect against threats to health and safety due to severe cognitive impairment. It is your responsibility to notify Pacific Life in the event that your condition no longer meets the definition of chronically ill according to IRC section 7702B.  □ Check this box if the distribution(s) requested by the firm is/are because of chronic illness and you have included a Pacific Life <i>Disability/Chronical Illness Certification</i> form, which has been signed by a physician.



**VARIABLE ANNUITIES** 

Annuity Contract Number \_\_\_\_\_

9	ALTERNATE DELIVERY/PAYEE INSTRUCTIONS Unless indicated by					
	sent to the primary owner's address of record. Only complete this sect should be mailed to an alternate address for the primary owner. Accept NOTE: Individual third-party payees are not allowed. The owner's	table third s original	party payees i <b>signature is</b> i	nclude financial instite required for a check	utions, trusts, and charitie being mailed to an	
	alternate address, or to a third-party payee (not applicable for che distribution is to be treated as a qualified direct transfer, indicate the platransfers can be set up for one-time withdrawal (partial or full) and sche	an type ar	nd account nun	nber for the accepting	g institution. Qualified dire	
	from the accepting financial institution will be required; please call the a for additional information regarding the Letter of Acceptance. For qual amount of the RMD must be distributed prior to any direct transfer/rolld ensure you have met your RMD requirement.	appropria lified direc	te toll-free serv t transfers and	ice number for Pacifi rollovers, once you	c Life provided on this for reach RMD age, the entire	m
	Name of Payee					
	Account Number (if applicable)		Plan Type at	Accepting Institution	(if applicable)	
	Street Address		City	State	ZIP	
10	electronic funds transfers (EFTs) Complete this section if owner's checking or savings account. If account type is not indicated, the time the withdrawal is processed from your contract to the time the business days. If the contract is owned by a trust, the bank account Note: If EFT instructions are not received in good order, Pacific L record (if all other instructions are in good order).	he informa e funds are int must i	ation provided we received by y reflect the true	vill be processed as a cour financial institution st name.	a checking account. From on generally takes 2-3	
	☐ Use latest EFT instructions on file	Accou	nt Type: 🔲 Ch 🏻 Mo	necking	•	
	Financial Institution Name	Accour	nt Owner's Nan	ne		
	Financial Institution ABA Routing Number	Financ	۸ مدند بنده دا اد	ccount Number		
			iai institution A	ccount Number		
11	FOR TSA/403(B) CONTRACTS ONLY This section must be complete A. Special Tax Information Notice					
11		ed for all T ation Notion that I wa provides	SA/403(b) cor ce within the la s able to acce mportant deta	ntracts. st 180 days and (if a ss the notice online a list about the taxation	at n of your withdrawal and	



**VARIABLE ANNUITIES** 

		Annuity Contract Number
FOR TSA/403(B) CONTRACTS ONLY This see B. Employer's/Third-Party Administrator's Amounts attributable to elective salary deferra approved by the employer/third-party adminis	Authorization al contributions can be withdrawn only	403(b) contracts. (continued) when a distributable event occurs and must be
·· <u>·</u>	sability $\square$	Return of excess elective salary deferral contributions
☐ Hardship (no earnings) ☐ Sepsigning below, I am acknowledging that:  (a) I am authorizing this withdrawal/distriction (b) All information provided in this sections	•	Termination of Plan
HERE	d-Party Administrator's Signature	 mm / dd / yy
C. Employee Self-Certification		•
your contract is not exempt, your employer the My contract is exempt from the final 403(b) req	at sponsored this 403(b)/TSA contract gulations due to the following reason(stributions to this contract after December	s): (Select all that apply) per 31, 2004.
	ansfer initiated prior to September 25	, 2007 and no additional contributions have been made.

# ☐ My employer that sponsored this contract no longer exists (i.e., out of business). SIGNATURE(S) AND CERTIFICATION

Certain states require Financial Professionals to ensure that recommendations to you (including surrenders or withdrawals) are in your best interest and to determine that related standards are met. If this transaction was not recommended, such a determination would not be required by your Financial Professional.

If I am requesting a full surrender, I affirm that the original contract has been lost or destroyed. To the best of my knowledge, no one else has any rights, title, or interest in the contract and it has not been assigned, pledged or encumbered.

I understand that any distributions from my contract may be subject to withdrawal charges (and for RILA product, Market Value Adjustment). I also acknowledge that withdrawals containing a taxable amount may be subject to federal and state income taxes, and if taken prior to age 59½, a 10% IRS additional tax may apply.

I agree to return all funds withdrawn if I exercise my right to cancel the contract within the free-look period.

I understand that withdrawals may reduce any death benefit.

If distributions other than qualified transfers are made from an IRA or qualified plan, I understand that they will be subject to income tax, and if taken prior to age 59½, a 10% additional tax may apply. I further understand that withdrawals from the qualified plan may be restricted by the plan document, information sharing agreement, or IRS and I should consult my Financial Professional.

If there is an active 72(t) or 72(q) preauthorized withdrawal program, I understand that any additional one-time distributions may subject all prior and succeeding distributions to the 10% additional tax. If I elect 72(t) or 72(q) payments, I bear the risk of any modification made and my source funds depleting (causing my payments to cease). Modifications may subject the series of 72(t) or 72(q) withdrawals to a 10% additional tax and may occur if **withdrawals from** the contract are made or 72(t)/72(q) withdrawals are increased, decreased, or stopped. I am fully responsible for all resulting tax consequences.

I understand that current tax law only permits one rollover distribution for all of my IRAs every 12 months. For purposes of this one-rollover-per-year limitation, all IRAs, including Roth, SIMPLE, and SEP IRA are aggregated, such that a rollover involving any one of them precludes a rollover involving any other account (except qualified plans) within the next year.

If I have elected a withdrawal due to disability, I certify that I am disabled and have provided a Disability Certification form from my physician stating that I am disabled according to the definition under IRC Section 72(m)(7). If I have elected a scheduled withdrawal, it is my responsibility to notify Pacific Life in the event that my condition no longer meets the definition of "disabled" according to IRC Section 72(m)(7).

If I have requested a withdrawal from a TSA/403(b) contract, I confirm that there is an information sharing agreement in place with Pacific Life and that Pacific Life may share information with my employer regarding activity on my contract.

If any withdrawal reduces the contract value to an amount less than the required minimum value as stated in the contract, Pacific Life may terminate the contract and pay the full withdrawal value. Payment of the full withdrawal value will end the contract and Pacific Life will have no further obligations under the contract.





VARIABLE ANNUITIES

### 12 SIGNATURE(S) AND CERTIFICATION (continued)

For Registered Index Linked Annuities (RILA) Products: Withdrawals from an Index-Linked Option ("ILO") during the Term will reduce your Investment Base in the ILO in the same proportion that the Interim Value is reduced (rather than on a dollar-for-dollar basis) and will proportionately reduce the death benefit. Such reduction will reduce your Investment Base for the remainder of the Term, and the proportionate reduction may be greater than the dollar amount of the withdrawal. All withdrawals will reduce your Contract Value, and withdrawals from an ILO before the end of a Term could also significantly reduce any interest credited at the end of the Term. Any withdrawal or surrender taken before the end of the Term could result in a greater loss or lower gain than the ILO would provide at the end of the Term. The Crediting Strategy or Protection Level are not applied until the end of the Term. Additional details regarding the calculation of the Interim Value can be found in the product prospectus.

For RILA Products with a GMWB Rider: Early withdrawals are withdrawals that are taken prior to the Income Commencement Date and include RMDs. Early withdrawals will cause a recalculation of the Protected Payment Base. Early withdrawals that reduce the contract to zero will terminate the rider.

(For New York) Contracts with a Withdrawal Benefit rider: Withdrawals in excess of the annual protected payment amount, called "excess withdrawals", will result in a permanent reduction in future guaranteed withdrawal amounts. Pre-Authorized withdrawals, or other withdrawals made while Pre-Authorized withdrawals are active on your contract, may also result in an excess withdrawal. If you are uncertain how an excess withdrawal will reduce or may have reduced your future guaranteed withdrawal amounts, then you may contact Pacific Life to obtain a personalized, transaction-specific calculation showing the effect of an excess withdrawal. If your request is received prior to an excess withdrawal, the calculation will be based on the contract value as of the close of business on the day immediately preceding the day Pacific Life receives your request for the calculation. Actual future guaranteed withdrawal amounts may vary depending on the amount of the withdrawal and the contract value on the date your excess withdrawal is processed. If your request is received following an excess withdrawal, the calculation will show the actual effect of the excess withdrawal.

I agree that if I am providing this form to Pacific Life by email, it is as valid as the original. I also understand that an original signature is required for withdrawal amounts greater than \$250,000 (gross), if the check is payable to the contract owner(s) and mailed to an alternate address, or if an address change has occurred within the last 30 days.

SIGN HERE Owner's Signature SIGN HERE	mm / dd / yy
Joint Owner's Signature (if applicable	mm / dd / yy
SIGNATURE GUARANTEE Guarantor to Affix Stamp Here	Pacific Life Back Office Use Only

**SIGNATURE(S) MUST BE ORIGINAL** if the distribution amount is greater than \$250,000 gross (Section 2), if the check is payable to the contract owner(s) and mailed to an alternate address (Section 9), and/or if an address change has occurred within the last 30 days.



PACIFIC LIFE

**VARIABLE ANNUITIES** 

When to use this form:	Use this form to request a one-time withdrawal from your annuity contract or to request preauthorized withdrawals. For a one-time withdrawal from your annuity contract, complete Sections 1, 2, 4, 5, and 12. For preauthorized withdrawals, complete Sections 1, 3, 4, 5, and 12. If your contract is a TSA/403(b), your employer/third-party administrator must sign and complete Section 11.
To complete this form:	Print clearly in dark ink. Provide requested information in full. An incomplete form may delay processing. Do not highlight any information submitted on this form. Paperwork submitted to Pacific Life is scanned into an imaging system and highlighting could make that information unreadable.
Important information:	All requests must be received in good order before market close of the New York Stock Exchange to be processed the same business day. Standard market close is 4pm Eastern, Monday through Friday. This excludes certain holidays where the market may be closed or closes early.
For help or questions:	Contact your Financial Professional or call Pacific Life Customer Service at (800) 722-4448. You can obtain additional copies of this form by visiting our website at <a href="https://www.PacificLife.com">www.PacificLife.com</a> .

#### **INSTRUCTIONS**

- **General Information:** Provide the contract owner's name, daytime telephone number, and annuity contract number.
- One-Time Withdrawal: Refer to your product prospectus for withdrawal minimums. Any amount up to the total account value, less outstanding debt, may be withdrawn on a one-time basis. A market value adjustment (MVA) may apply to withdrawals from the guaranteed investment options (GIOs) or withdrawals from a RILA product. Withdrawals may be taken from qualified plans if allowed. If the full surrender box is checked, the cash surrender value will be as of the date all requirements are received in good order. For overnight delivery, shipping and handling charges will be deducted proportionately from all investment options. The amount of the charge may be considered to be a distribution and you will be fully responsible for all resulting tax consequences.
- Preauthorized Withdrawal: Refer to your product prospectus for withdrawal minimums. If this form is received by Pacific Life after the selected start date, the first withdrawal will be processed the following month on the date selected or the next business day if the date falls on a weekend or a holiday. (If no start date is selected, the first preauthorized withdrawal will be processed on the day all requirements are received in good order.) Payment will reflect deduction of taxes if withholding is selected (Section 4) and will be taken proportionally from all investment options if none selected. If the withdrawal is a percentage of contract value, withdrawals will be taken proportionally from all existing investment options relative to the account value in each option. Preauthorized withdrawals may be stopped or modified by contacting Pacific Life at least five days prior to the next withdrawal date. If the withdrawals are based on a 72(t)/72(q) election, any changes to the distribution amount may subject all prior and succeeding distributions to the 10% additional tax and you bear the risk of your source funds depleting and causing your payments to cease. The annual percentage amount is calculated as follows: on the effective date of the request, the contract value amount will be multiplied by the percentage and that amount will be divided by the frequency to determine the withdrawal amount. This calculation will be repeated at each frequency thereafter (for example, monthly, if monthly frequency is selected), using the contract value amount at that time.
- Income Tax Withholding: If not indicated, taxes will be withheld automatically based on the taxable amount and contract type. However, taxes may not be withheld on 401a, 401k, Keogh, or custodial-owned contracts.
  - **Note to Indiana Taxpayers:** Effective January 1, 2009, Indiana provides for county taxes to be withheld when state taxes are withheld. If you wish to withhold county taxes, please include completed and signed Form WH-4P (R2/8-08) which can be found on the Indiana Department of Revenue website. Please call Pacific Life Customer Service for instructions.
- **Check Amount:** If neither box is selected, Pacific Life will process a gross check amount, which reflects the deduction of taxes and any charges from the requested amount.
- **Source:** If this section is left blank, withdrawals will be taken proportionally from all existing investment options relative to the account value in each option. Total must equal either 100% or full dollar withdrawal amount. A GIO cannot be a source account for preauthorized withdrawals.
- For Contracts With Income Guard Rider Only: Early Withdrawal: Complete this section only if you have the Income Guard Rider on your contract. If this section is left blank and you have not already established your Preliminary Income Commencement Date, your Preliminary Income Commencement Date will be deferred until future instructions are provided in good order.
- **Disability:** Complete this section if the requested withdrawal(s) is(are) because of your disability. A Pacific Life Disability Certification form must also be included with this request.
- 9 Delivery Instructions: If distributions are to be mailed to a third-party payee or alternate address, complete this section.
- Electronic Funds Transfers (Optional): If distributions are to be electronically transferred to the contract owner's checking or savings account, complete this section

12/25 [SURRVA] W13122





- For TSA/403(b) Contracts Only: Complete this section only if requesting a withdrawal/distribution from a TSA/403(b) contract. Employer's/third-party administrator's authorization and signature is required. Please note that 12/31/88 annuity balances may be distributed without the occurrence of a triggering event. The Special Tax Information Notice is available on the Pacific Life website at <a href="https://www.PacificLife.com">www.PacificLife.com</a>. Elective deferrals (i.e., employee contributions) received on or after 1/1/89 cannot be distributed prior to age 59½ or the occurrence of one of the events listed on this form. Hardship distributions may be subject to the 10% additional tax.
- Signature(s) and Certification: The form must be signed by the owner. In cases of joint ownership, both owners must sign. A Signature Guarantee may be required whenever we believe that verification of authenticity is necessary to protect you or us.

12/25 [SURRVA] W13122